



To our customers:

RMS Quality's service offerings are wide ranging and our customer base is quite diverse serving many essential businesses and manufacturers including Medical and Biotechnology, Agriculture, Defense, Aerospace, Energy Generation, Critical Manufacturing, and Public Works. Therefore, we are considered an essential business as defined by the Department of Homeland Security.

Please click here for the Memorandum:

https://www.cisa.gov/sites/default/files/publications/CISA_Guidance_on_the_Essential_Critical_Infrastructure_Workforce_508C_0.pdf

We have gone to great lengths to prevent the spread of COVID-19 within our facilities, field service, and delivery operations. They include but aren't limited to splitting our shifts, operating 6 days per week nearly halving the number of people in our facilities, eliminating common areas, installing cleaning and social distancing protocols recommended by the CDC, increasing our awareness to illness, and providing our employees with the tools necessary to operate safely.

CDC Guidance:

<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

We have remained open for business, ready to serve and will continue to be until directed otherwise.

Shane Kincade

General Manager

RMS Quality Services, Inc.